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2015/H/28/ClaimDisposals

I/3114183/2025

GOVERNMENT OF INDIA/भारत सरकार  
MINISTRY OF RAILWAYS/रेल मंत्रालय  
(RAILWAY BOARD)/ (रेलवे बोर्ड)

No. 2015/H/28/Claim Disposals

New Delhi, dated 08.01.2025

General Managers  
All Indian Railways  
(Including PUs, RDSO & NAIR)

Sub: - Prompt disposal of Medical Reimbursement claims-reg.

Ref: - Railway Board's letter No. 2015/H/28/Claim Disposals  
dated 19.04.2018 (copy enclosed).

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Instruction on timeline for disposal of reimbursement claim cases has been issued vide Board's letter cited under reference. The current timeline for disposal of the cases is 90 days from its date of receipt in concerned office.

The matter of prompt disposal of reimbursement claim cases was engaging attention in Board's Office. The matter has been examined and it has been decided that -

(a) Reimbursement Claim cases, whose settlement jurisdiction is upto Divisional Level/ Production Unit Level, may be settled within 60 days from its date of receipt in concerned office.

(b) Reimbursement Claim cases, whose settlement jurisdiction is Zonal Level, may be settled within 90 days from its date of receipt in concerned office.

This is issued with the approval of the Competent Authority.

Signed by

Namita Negi

Date: 08-01-2025, 13:41:52

Dr. Namita Negi/ (डॉ. नमिता नेगी)

Executive Director, Health (G)/ कार्यकारी निदेशक, स्वास्थ्य (सा.)

Railway Board/रेलवे बोर्ड

Done  
PCB  
M/ww

Copy to: PCMDs/ PCMOs, All Indian Railways, including PUs, RDSO  
& NAIR